

# Zubair Alexander

Founder & CEO - SeattlePro Enterprises

[SeattlePro.com](http://SeattlePro.com)

[ZubairAlexander.com](http://ZubairAlexander.com)

[LinkedIn Profile](#)



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## Experience

### **Chief Executive Officer at SeattlePro**

January 1999 - Present

Founder and CEO at SeattlePro Enterprises, LLC. SeattlePro offers onsite and virtual (remote) IT training, consulting, and authoring services to businesses across United States with a primary focus on Microsoft products and services. SeattlePro specializes in Enterprise security, SharePoint, and Office 365 technologies.

Provide leadership, strategic direction and supervision of the company. In addition to being responsible for the profitability of the company, manage company operations and maintain productive relations with SeattlePro's business partners, governmental bodies, and business and civic organizations. Coordinate all aspects of business, including budgeting, marketing, financials, staffing, contracting, development, quality assurance and implementation of goals and objectives.

Additional information on professional background, technical experience, complete biography, links to blog, publications, etc. is available at [ZubairAlexander.com](http://ZubairAlexander.com).

### **Founder & President at Seattle IT Pro User Group**

November 2008 - Present

Seattle IT Pro User Group ([SITPUG](#)) serves the greater Seattle area Information Technology community. SITPUG is primarily focused on Microsoft networking technologies, such as Windows Server, Windows Clients, SharePoint, Office 365, Active Directory, Windows Azure, Cloud Computing, Exchange, SQL Server, System Center, Hyper-V, Lync Server, Internet Explorer, Mobile/Wireless, PowerShell, Small Business Server, Windows Phone, etc.

SITPUG's goal is to provide useful information to IT professionals so that they can better install, configure, deploy, maintain, support, manage, troubleshoot and secure Microsoft products and utilities.

### **Technical Advisory Committee Member at North Seattle Community College**

April 2017 - Present

Member of Technical Advisory Committee at North Seattle College. Advise college on its technology course offerings, review curriculum and provide guidance to faculty members, advise college officials and faculty on industry trends, suggest improvements to the program that will lead to enhancing students'

learning experience, and provide technical resources to the faculty and students. Member of the team responsible for guiding college through its new cybersecurity curriculum.

### **Technical Advisory Committee Member at South Seattle Community College**

February 2016 - Present

Member of Technical Advisory Committee at South Seattle Community College. Advise college on its Computing Technology Program, review curriculum and provide guidance to faculty members, advise Dean and college faculty on industry trends, suggest improvements to the program that will lead to enhancing students' learning experience, and provide technical resources to the faculty and students.

### **Senior Principal Engineer at SQLSoft+**

March 1996 - January 2006 (9 years 11 months)

Worked as a Microsoft Certified Trainer and consultant. Part of Training/Consulting staff responsible for supporting existing network clients as well as designing and implementing solutions for new clients. Duties included teaching Microsoft Official Curriculum (MOC) courses to support professionals and technical staff. Consulting projects included network architecture and Active Directory domain design.

### **Network Administrator at Data I/O**

March 1994 - February 1996 (2 years)

Managed a multi-platform network that consisted of Novell Netware, Windows for Workgroups, Windows NT, and Macintosh computers. Duties included managing Windows NT Servers, SNA Server, SQL Server, SMS Server, SMTP Gateways, Remote Access Servers, Microsoft Mail and Fax Servers, and Novell Netware servers. Was responsible for supporting 400 PCs in a wide area network. Duties also included developing a software auditing and licensing policy, development and maintenance of standard PC hardware and software configurations, negotiating contracts with vendors, coordinating network connectivity with other support specialists, and administering computer training program. Provided UNIX, Novell, Macintosh, and AS/400 connectivity to PC clients. Taught DOS, Windows for Workgroups, General Networking Techniques and Microsoft Office suite classes. Managed wide area network across United States and provided support for offices in United Kingdom and Japan.

### **Systems Administrator at Siemens Medical Systems, Ultrasound Group**

July 1992 - March 1994 (1 year 9 months)

Provided technical support for Windows and Novell workstations to various departments. Was responsible for designing and coordinating a training program for over 500 employees. Taught courses in general networking, Windows operating system and Microsoft Office suite. Duties included application consulting and software and hardware troubleshooting. Evaluated software, monitored computer purchases to ensure standardization, secured data for departments with sensitive data, installed and configured local area networks, and developed a computer training program. Duties also included integration of Windows, UNIX, and Macintosh environments and supporting four different e-mail products: Microsoft, Da Vinci, SunSelect, and UNIX mail. Taught DOS, Windows, Microsoft Office, PageMaker, and Lotus 1-2-3 courses.

## **Microcomputer Consultant at Lake City Computer**

July 1989 - December 1992 (3 years 6 months)

Principal at Lake City Computer. Offered consultation, training, desktop publishing, programming, word processing, and technical support. Assembled IBM-compatible systems for sale, including installation and configuration of memory, I/O cards, disk drives, modems, scanners, printers and other peripherals. Offered software and hardware training classes to small businesses. Desktop publishing services included flyers, brochures, and newsletters. Provided complete support to clients in every aspect of personal and business computing: sales, training, customization, technical assistance, maintenance, service and repair.

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## Summary of Experience

**Technical Trainer, Consultant, Security Architect, Ethical Hacker, Forensics Investigator, Network Engineer, Systems Administrator, Courseware Developer, Web Designer, Author, Technical Editor, College Instructor, and Public Speaker.**

Experienced in the following areas:

- Network design, planning and architecture.
- Network security planning, architecture, and configuration.
- Network defense security strategies and implementation.
- Cloud security and migration strategy.
- Active Directory forest design and implementation.
- Hyper-V and VMware virtualization solutions.
- Administering and maintaining corporate network infrastructures of all sizes.
- Microsoft SharePoint/Office 365 architecture, site design, taxonomy, governance, infrastructure design, installation, configuration, maintenance and support.
- Development of training curriculum.
- Certification exams item writing and review.
- Presentations at technical conferences and User Group meetings.
- Delivery of Webinars and seminars.
- Development of technical training videos.
- Server installation, configuration, optimization, troubleshooting and support in LANs and WANs.
- Thorough knowledge of network services and protocols, including TCP/IP, RPC, DNS, DHCP, WINS, DFS, Terminal Services, IPSec, RDP, FTP, SMTP, WSUS, etc.
- Microsoft TMG/ISA Server installation, configuration, management, troubleshooting and maintenance.
- Backup and recovery of business data.
- Disaster Recovery and Business Continuity planning.
- Implementation and configuration of Microsoft Exchange Server.
- Integration and operation of a mixed network environment to support Windows along with UNIX, Macintosh and Novell Netware.

- Network support for printing, backups, remote access, user profiles, system policies, remote administration, performance tuning, security, and access to the Internet.
- Complete hardware and software support for network servers and clients.
- Configuration and support of wireless networks, routers, laptops, and other mobile devices.

**Specialties:** Enterprise Security, SharePoint/Office 365, Active Directory, Hyper-V, and IIS.

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## Education

### **Master of Science, Cybersecurity and Information Assurance (2016 - 2016)**

Western Governors University

Seattle, Washington

(Completed 2-year master's degree program in one semester. The degree required passing EC-Council's *Certified Ethical Hacker* and *Computer Hacking Forensics Investigator* certificate exams as part of the program.)

### **Certificate in Computer Information Systems (1992-1994)**

North Seattle College

Seattle, Washington

### **Bachelor of Science, Aeronautics & Astronautics Engineering (1977- 1981)**

University of Washington

Seattle, Washington

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## Certifications

### **Certified Ethical Hacker**

EC-Council - License # ECC39588188459

### **Computer Hacking Forensic Investigator**

EC-Council - License # ECC74886314000

### **Certified Network Defense Architect**

EC-Council - License # ECC04282552380

### **Microsoft Certified Trainer (MCT)**

Microsoft

### **Microsoft Certified Systems Engineer (MCSE) - Windows NT 4.0/2000/2003**

Microsoft

### **Microsoft Certified Professional + Internet (MCP+I)**

Microsoft

### **Microsoft Certified Professional (MCP)**

Microsoft

### **Certified Novell Administrator (CNA)**

Novell

## **Certified Internet Webmaster (CIW) - Foundations**

CIW certified

## **CompTIA Certified Technical Trainer+ (CTT+)**

CompTIA

## **CompTIA A+ Certification**

CompTIA

## **CompTIA Network+**

CompTIA

## **CompTIA Security+**

CompTIA

## **Microsoft Certified Systems Administrator (MCSA) - Windows 2000/2003**

Microsoft

## **Microsoft Certified Desktop Support Technician (MCDST) - Windows XP**

Microsoft

## **Microsoft Certified Systems Engineer (MCSE): Security - Windows 2000/2003**

Microsoft

## **Microsoft Certified Systems Administrator (MCSA): Security - Windows 2000/2003**

Microsoft

## **Microsoft Certified Technology Specialist (MCTS)**

Microsoft

## **Microsoft Certified IT Professional (MCITP)**

Microsoft

## **Microsoft Certified Solutions Associate (MCSA) - Windows Server 2008**

Microsoft

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## **Publications**

### **SharePoint 2013 Best Practices**

Published by SeattlePro – January 17, 2015

Author: Zubair Alexander

This eBook is available in Kindle Edition from Amazon.com, or PDF Edition directly from SeattlePro.com. This book is useful for SharePoint Site Administrators, Site Owners, Server Administrators, Developers, Business Managers, Power Users and end users.

Although SharePoint is easy to use, if you don't follow certain guidelines and best practices you can end up wasting valuable time and resources. By following the best practices documented in this book, you will be better equipped with the knowledge to ensure that you are more productive and efficient; work smarter; avoid common pitfalls, organize your metadata and content better, enhance security of your data, and speed up the process of searching your content to get a better return on your investment.

### **SharePoint 2010 Best Practices**

Published by SeattlePro – September 10, 2013

Author: Zubair Alexander

Now in its second edition (published on January 18, 2015), this eBook is available in Kindle Edition from Amazon.com, or PDF Edition directly from SeattlePro.com. This book is useful for SharePoint Site Administrators, Site Owners, Server Administrators, Developers, Business Managers, Power Users and end users.

Although SharePoint is easy to use, if you don't follow certain guidelines and best practices you can end up wasting valuable time and resources. By following the best practices documented in this book, you will be better equipped with the knowledge to ensure that you are more productive and efficient; work smarter; avoid common pitfalls, organize your metadata and content better, enhance security of your data, and speed up the process of searching your content to get a better return on your investment.

### **Microsoft ISA Server 2000**

Published by Sams Publishing – December 5, 2001

Author: Zubair Alexander

Microsoft Internet Security and Acceleration Server 2000 is more than a simple firewall product. By combining enterprise firewall and high-performance Web cache functions, ISA Server provides a common management infrastructure that reduces network complexity and costs. ISA Server protects networks from unauthorized access, inspects traffic, and alerts network administrators to attacks.

### **Publication Experience**

Author: Zubair Alexander

- Contributing author – Microsoft Certified Professional (MCP) Magazine
- Contributing author – Microsoft Windows 2000/2008 certification exams
- Professor Windows columns – Microsoft TechNet (online and CD)
- Contributing editor and columnist – Windows IT Pro Magazine
- Windows Advisor columns – MCP Magazine
- Author of white papers & case studies – Microsoft, Symantec, etc.
- Zubair's Security Zone – CertCities.com
- Zubair's Tip 'O the Week – CertCities.com newsletters
- Author of numerous articles for InformIT.com
- Technical Editor and Technical Reviewer for several major publishers in USA
- Technical Editor for Microsoft Official Curriculum training courses
- Technical Reviewer of Microsoft eLearning courses
- Author of Microsoft certification exam questions
- Author of exam questions for Western Governors University's Digital Forensic course for master's degree in Cybersecurity

## Honors and Awards

### **Microsoft SharePoint MVP (2004 - 2016)**

Microsoft Corporation

Recipient of Microsoft Most Valuable Professional (MVP) award for 12 consecutive years.

MVP Award Category:

SharePoint Server (2015-2016)

Directory Services (2005-2014)

Windows Server Management (2004)

### **Microsoft IT Pro of the Month**

Microsoft Corporation

September 2009

Featured IT Pro of the Month on Microsoft's Web site

### **Vice President's Award for High Cumulative GPA**

North Seattle Community College

December 1994

### **Dean's List**

North Seattle Community College

August 1992

## Additional Honors and Awards

- Recipient of 29 technical certifications
- Member of Phi Theta Kappa (International Honor Society)
- Winner of Northwest Roller-Skating Championship
- Winner of Washington State Open Table Tennis Championship

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## Organizations

### **Seattle IT Pro User Group (Founder & President)**

November 2008 – Present

### **Windows Server International Customers Advisory Board (Member)**

March 2010 – Present

### **EC-Council Certified Network Defender Advisory Board (Member)**

June 2017 – Present

### **North Seattle College Technical Advisory Committee (Member)**

April 2017 – Present

**South Seattle College Technical Advisory Committee (Member)**

February 2016 – Present

**Sacramento SharePoint User Group (Contributor)**

October 2008 – Present

**SoCal SharePoint User Group Steering Committee (Member)**

February 2016 – Present

**SharePoint Saturday SoCal Planning Committee (Member)**

February 2016 – Present